



# CDPHP

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Here to support you in your journey toward a healthier life.

# Lexington Center Choice PPO Health Plan



	In-Network	Out-of-Network
<b>Annual Deductible</b>		
Individual Coverage	\$500 Combined In & Out-of-Network	
Two-Person Coverage	\$1,000 Combined In & Out-of-Network	
Family Coverage	\$1,250 Combined In & Out-of-Network	
<b>Out-of-Pocket Maximum</b>		
Individual Coverage	\$2,000	None
Two-Person Coverage	\$3,500	None
Family Coverage	\$4,000	None
Annual out-of-pocket maximum includes deductible, copayment, and coinsurance for medical and pharmacy services.		
<b>Physician Services</b>		
Office visits - PCP/Specialist	Deductible then \$50 copayment	Deductible then 40% coinsurance
Outpatient Surgery Office	Deductible then \$50 copayment	Deductible then 40% coinsurance
Preventive Care	Covered in Full	Deductible then 40% coinsurance
<b>Hospital Services</b>		
Inpatient Hospital, semi-private room	Deductible then \$500 copayment Max 2 copays per person per calendar year	Deductible then 40% coinsurance
Outpatient Surgery Facility	Deductible then \$300 copayment <i>Covered in full at St. Mary's Healthcare</i>	Deductible then 40% coinsurance
Emergency Care	Deductible then \$125 copayment (waived if admitted)	
Urgent Care	Deductible then \$50 copayment	
<b>Prescription Drug Coverage - Retail 30 day supply</b>		
Tier 1	\$10 Copayment	Not Covered
Tier 2	\$50 Copayment	Not Covered
Tier 3	\$100 Copayment	Not Covered
Tier 4 - Specialty medications	20% Coinsurance (\$800 max)	Not Covered
Tier 5 - Specialty medications	30% Coinsurance (\$1,200 max)	Not Covered
Members are required to obtain 90 day supplies of maintenance medications by mail order or at a retail CVS pharmacy. Maintenance prescriptions must be moved to a 90 day supply after initial fill and two refills.		
<b>Prescription Drug Coverage - Mail order &amp; CVS retail 90 day supply, specialty medications are provided in 30 day supplies only.</b>		
Tier 1	\$20 Copayment	Not Covered
Tier 2	\$100 Copayment	Not Covered
Tier 3	\$200 Copayment	Not Covered

# Save on out-of-pocket costs with preferred providers!



Save on your out-of-pocket costs for lab work or radiology services, by choosing a **preferred location!**

- ✓ Ask your provider for a prescription for the services needed
- ✓ Then, choose a preferred site to have the testing covered in full or at a reduced cost for most CDPHP® plans
- ✓ Search for a preferred location by using **findadoc.cdphp.com** and selecting “Preferred Laboratory” or “Preferred X-Ray & Radiology”

## Interested in saving money on outpatient facility services?

When you need outpatient facility services, you can save on your out-of-pocket costs simply by choosing Lexington Center’s preferred location, St. Mary’s Healthcare, in Amsterdam, New York.

St. Mary’s Healthcare is pleased to provide outpatient facility services to Lexington Center participants, at no out-of-pocket cost to you.\* A sample of available outpatient facility services include, but are not limited to:

- ▶ Diagnostic testing
- ▶ Lab work
- ▶ Radiology
- ▶ High-tech imaging
- ▶ Outpatient surgery
- ▶ Rehabilitative therapy
- ▶ Obstetrical procedures
- ▶ Gastrointestinal procedures

Only billed outpatient facility services will apply the \$0 out-of-pocket cost. All other services will apply the applicable deductible and/or copayment. To inquire about specific services, please call member services at the number on your ID card.

\*Emergency room and urgent care services do not apply. Refer to your member materials or call member services at the number on your ID card to determine which services are applicable to the deductible, copayment, and/or coinsurance.



# CVS/Caremark – ExtraCare Health Card



**Offers 20% discount on more than 1,300 CVS/pharmacy brand products!**

Items eligible for the discount include:

- Allergy remedies
  - Decongestant
  - Loratidine (compare to Claritin®)
- Baby care
  - Diaper rash ointment
  - Digital thermometer
- Cold remedies
  - Cough drops
  - Cold and flu relief
- Eye and ear care
  - Contact lens solution
  - Ear plugs
- First aid
  - Adhesive strips
  - Anti-bacterial ointment
- Home diagnostics
  - Blood pressure cuff
  - Glucose meter
- Nicotine replacements



*(List is not inclusive and is subject to change. Certain restrictions apply.)*

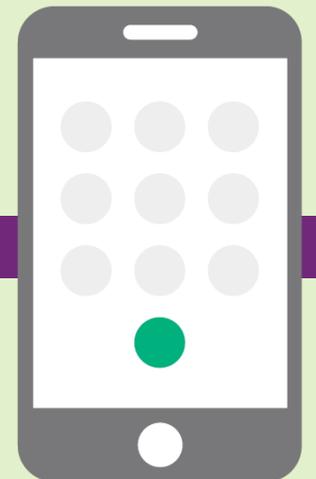


Moving transparency forward like never before

Call CDPHP for a live, local rep for a price on common health care services, including:

- MRI
- Gall bladder removal
- Knee replacement
- And more!

Shop around for the best possible price





## The CDPHP<sup>®</sup> Care Team

Here for you in sickness, and in health.



**MEDICATION**



**EXERCISE**



**HEALTH  
INFORMATION**



**NUTRITION**



**CDPHP  
BENEFITS**



**MEDICAL  
VISITS**



**MEDICAL  
TESTS**



## **My Healthy Life**

*Supporting you in your journey toward a healthier life.*

To talk one-on-one with a member of the CDPHP Care Team, call 1-800-365-4180.

# Brook – your personal health companion



# brook

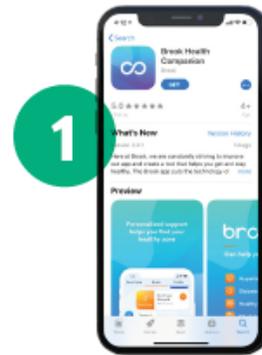
Making it easier to live healthy.

Whether you're trying to manage diabetes, hypertension, or your overall health, Brook can help you when and where you need.

CDPHP® members receive full access to the app at no cost.\*

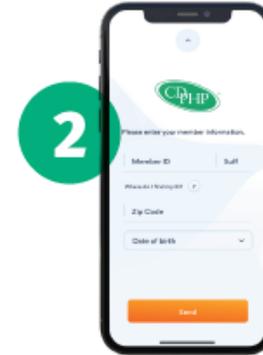
-  Chat with registered dietitians and certified diabetes educators seven days a week
-  Get **24/7** personalized advice about your health
-  Track and monitor your meals, exercise, sleep, medication, and more
-  Work with an expert to set health goals
-  Download reports to share with your doctor
-  Receive motivational messages to help you stay on track

Get started on your journey with Brook:



### 1. DOWNLOAD THE APP

Search “Brook health” in the App Store or Google Play and download the Brook Health Companion app.



### 2. SET UP YOUR ACCOUNT

Open the app and follow the instructions to sign up. Enter your member ID on your insurance card for free access.



### 3. YOU'RE READY TO GO!

Enter data by tapping the + sign, and chat with health experts any day of the year by tapping “Care Circle.”

[www.cdphp.com/HealthApp](http://www.cdphp.com/HealthApp)

For technical issues, please email [support@brook.health](mailto:support@brook.health) or call 1-800-266-4407.



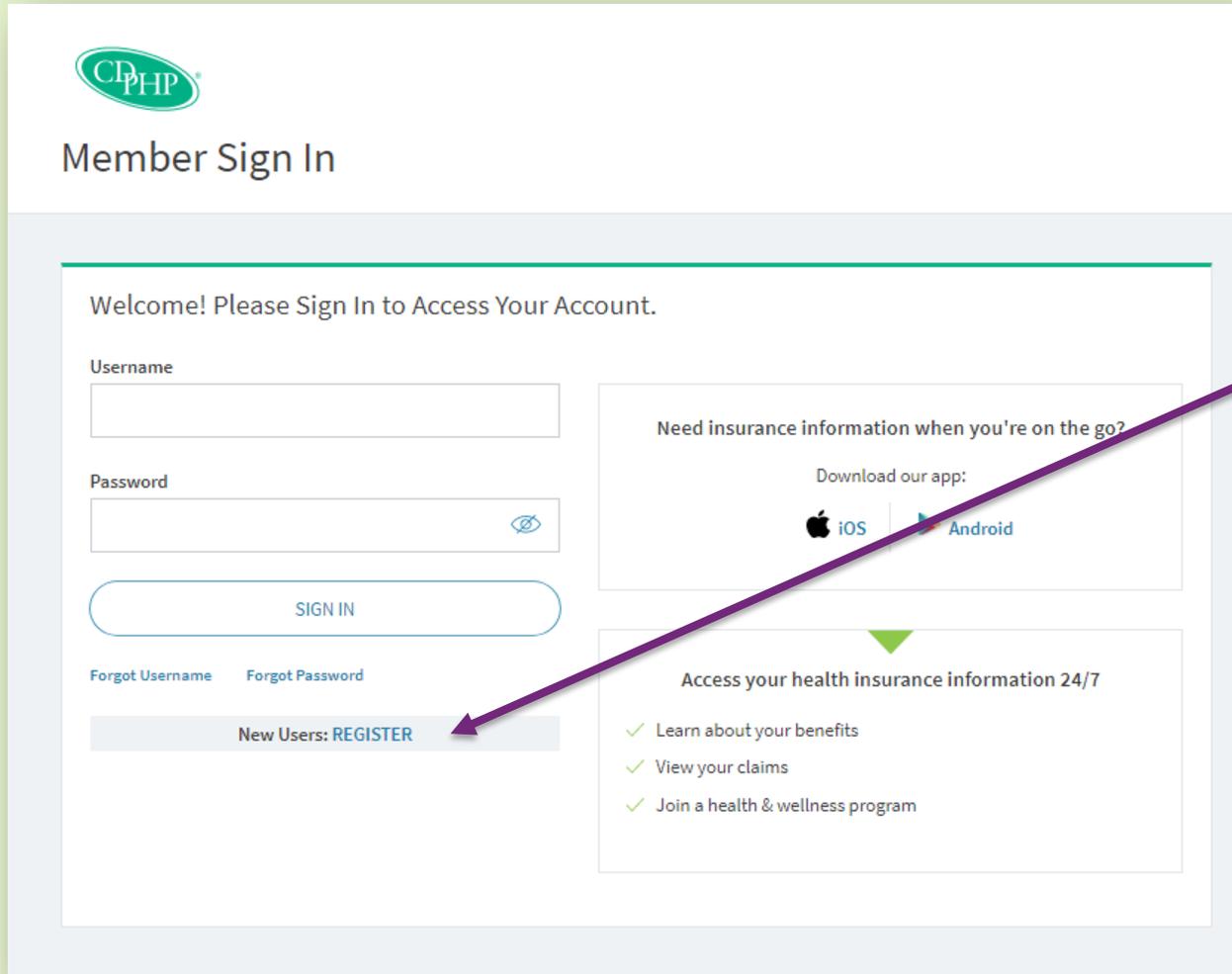
- CaféWell – an interactive health and wellness website designed to:
  - Encourage long-term healthy behaviors
  - Provide access to programs that can help you quit smoking, lose weight, sleep better, and more!
- Personal Health Assessment – “Know Your Numbers”
- Wellness Resources – visit [www.cdphp.com/wellness](http://www.cdphp.com/wellness)
- Lexington Center has onsite (secure and confidential) resources available to you – contact Michelle Peryea for more information



# CDPHP Member Account Registration



First, go to [member.cdphp.com](https://member.cdphp.com)



Then, click “Register”

# What You Can Do Online



## View benefits

Get access to medical benefits, prescriptions, dental, health funding accounts, and more

## CDPHP ID card

Print a copy, order a new card

## Manage claims and spending

Review explanation of benefits (EOB), submit HRA/HSA/FSA claims

## Update contact information

## Find-A-Doc

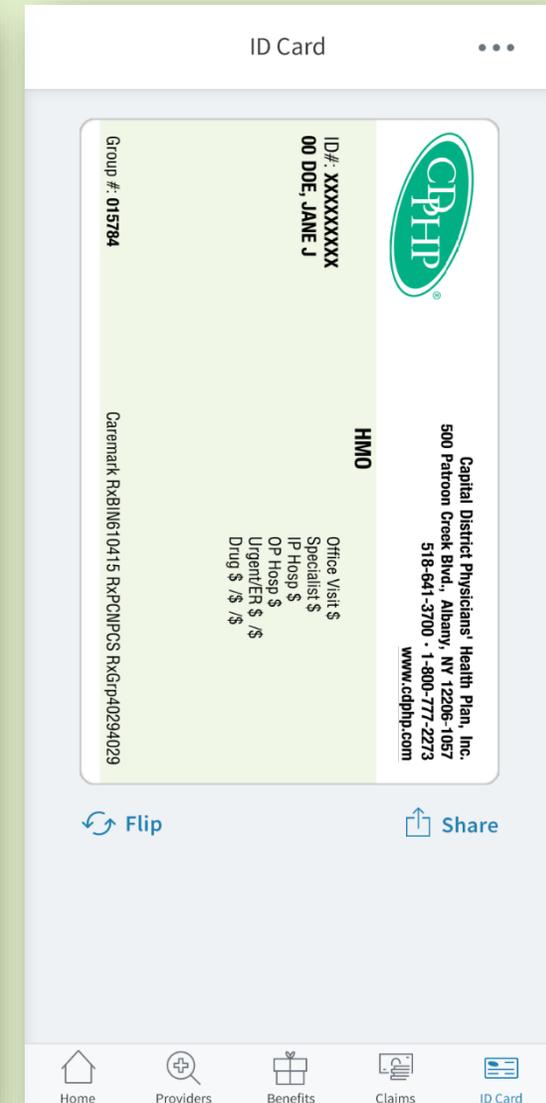
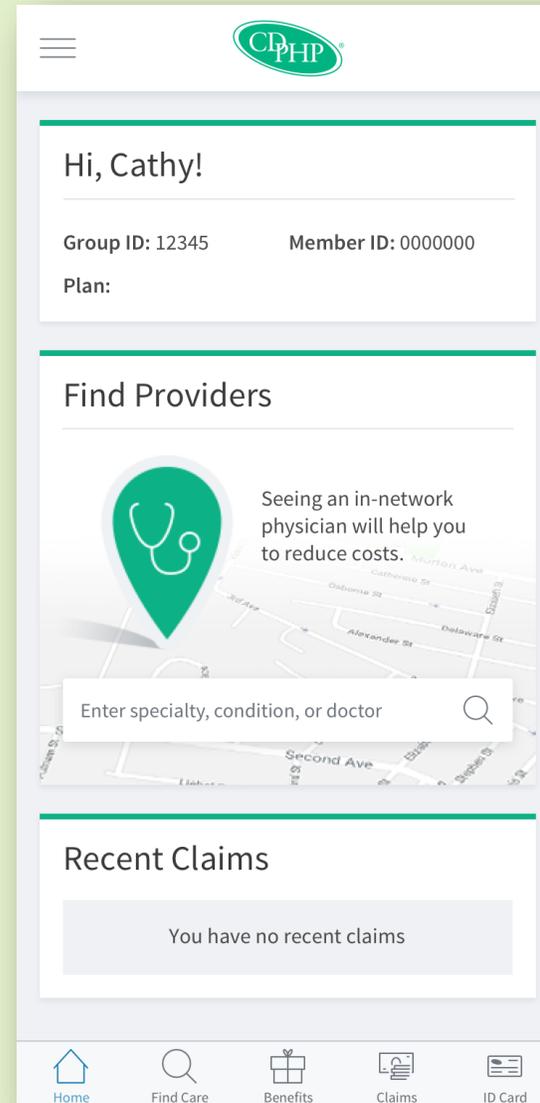
The screenshot shows the CDPHP member portal dashboard. At the top right, there are links for 'Documents' and 'Contact Us'. The user is logged in as 'Hi Carol'. The main navigation bar includes 'Home', 'Find Providers', 'Benefits', 'Claims & Spending', and 'Health & Wellness'. Below the navigation, the user's Member ID (CD1241296-00) and Group ID (000000) are displayed, along with a 'View Your Coverage & Benefits' link and a 'View Card' button. The dashboard is divided into several sections: 'Check Your Coverage' with a search bar for 'Test, Procedure, or Treatment'; 'Most Recent Claim' showing a medical claim from April 26, 2019, for Carol A. VanHorn, which is 'Paid' with a 'Your Responsibility: \$0.00'; 'My Healthy Life' with a promotional image of people at a gym and a 'VIEW HEALTH & WELLNESS' button; and 'Financial Dashboard Summary' showing 'In-Network' selected, with a 'DEDUCTIBLE' of \$0.00 of \$350.00 remaining and an 'OUT-OF-POCKET MAX' of \$0.00 of \$3,500.00 remaining. To the right of the financial summary, the 'Your Health Care FSA Balance' is shown as \$250.86. A 'VIEW ACCOUNTS & SPENDING' button is located at the bottom right of the dashboard.

# My CDPHP App



The new app is easy to use and gives you quick access to:

- Benefit details
- Claims status
- ID card
- Financial information



# Find-A-Doc



Visit [findadoc.cdphp.com](http://findadoc.cdphp.com)

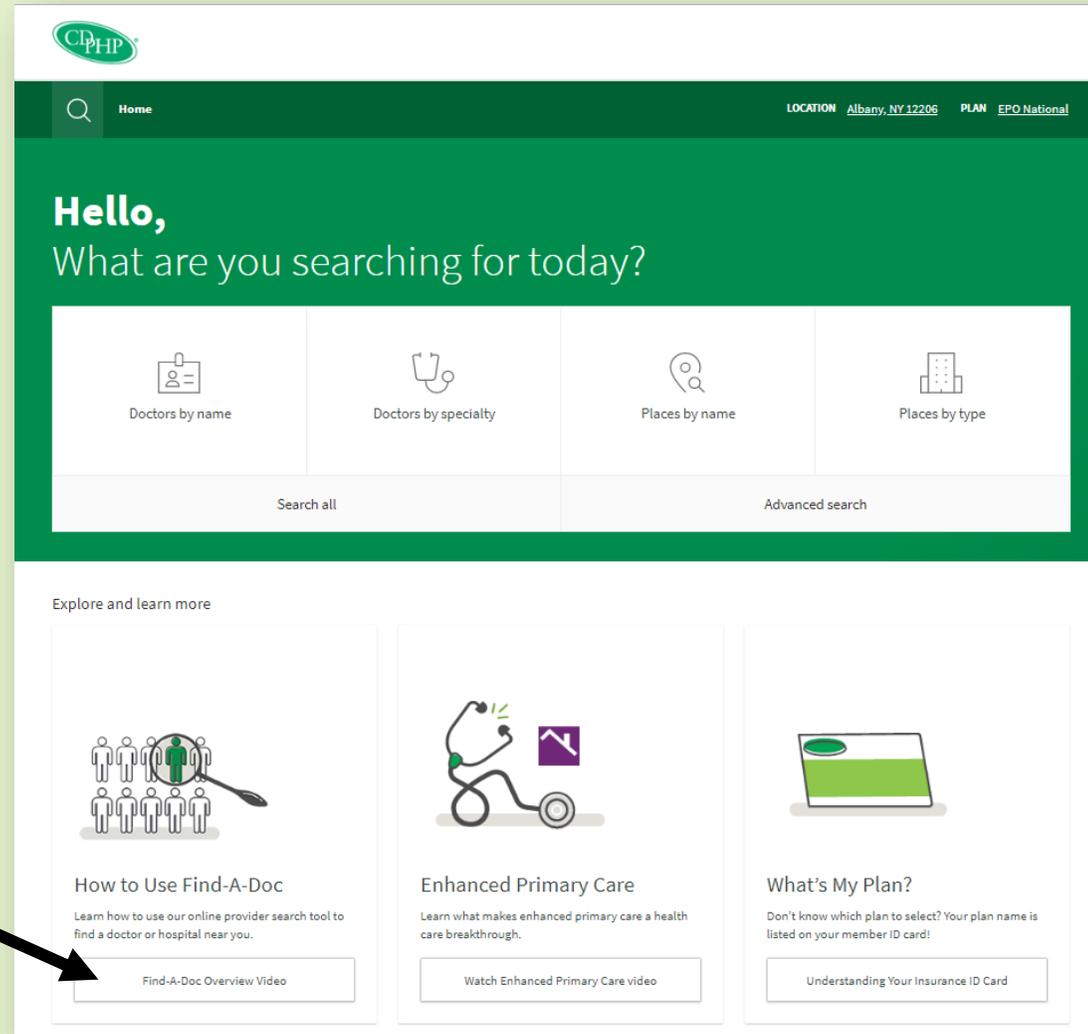
## First:

- ▶ Enter the location you're looking for
- ▶ Select your plan

## Then search:

- ▶ Doctors by Name
- ▶ Doctors by Specialty
- ▶ Places by Name
- ▶ Places by Type

Check out the Find-A-Doc [overview video!](#)





# Questions?

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